



FY 2021
BC3NP WISEWOMAN
Rejection Codes (Hold Codes)



Claim Adjustment Reason Code (CARC)	MBCIS (Internal) Hold Code	Description	ACTION to be taken by Provider
5	NE	PLACE of SERVICE (POS) code not in contract – HCFA only – box 24B	Correct & Re-bill w/ program-approved Place of Service (POS) code
6	AB	CLIENT NOT ELIGIBLE - due to AGE	Verify client eligibility with your local HD - After verification, re-bill
16	JL	REVENUE code not in contract – UB only – box 42 – Must be 4 digits	Re-bill w/ program-approved Revenue code
18	ND	DUPLICATE Claim – REMINDER – Must UNIT BILL	N/A If not record of payment - please re-bill
31	BC WC RC	CLIENT NOT ENROLLED – OR – Billing with incorrect program diagnosis (ICD-10) code	Verify client eligibility with your local HD - OR - Re-bill with program-approved ICD-10 code - Each program (BC3NP and WISEWOMAN) MUST BE BILLED SEPARATE
38	N8	PROVIDER NOT ENROLLED	Contact your local HD for additional details - Contract and Provider Enrollment form must be on file before the newly established provider can receive payment.
39	AR PS PB	AUTHORIZATION REQUIRED	Contact your local HD for additional details - After authorization, re-bill
39	JT JU	ANESTHESIA not payable.	Reminder - anesthesia is only payable w/ an excisional breast biopsy - code 19120 or 19125.
45	XA	PAYMENT - Claim initially rejected, now being re-processed for payment.	N/A
45	IC	PAYMENT - Primary Insurance paid at or above program rate. Program pays \$0	N/A
45	IP	PAYMENT - Primary Insurance paid below program rate. Program will pay difference up to the program rate.	N/A
45	N6	PAYMENT - Program Nurse Consultants approved non-program services for payment.	N/A
96	JM	CPT/HCPCS (procedure) code not in contract – OR – Billing with incorrect program diagnosis (ICD-10) code	Correct & Re-bill w/ program approved code - Each program (BC3NP, WISEWOMAN) MUST BE BILLED SEPARATE
163	E2	Secondary claim submitted with no primary insurance EOB	Resubmit claim w/ Primary insurance EOB
29	N5	TIMELY FILING - BC3NP July 1 - June 30, claims must be on file by July 15	N/A – Claims will not be accepted
29	N5	TIMELY FILING - WISEWOMAN Oct 1 - Sep 30, claims must be on file by Oct 15	N/A – Claims will not be accepted
167	I9	ICD-10 (diagnosis) code not in contract	Correct & Re-bill w/ program-approved code - Only PRIMARY DIAGNOSIS code is utilized
203	IV	CPT/HCPCS code no longer valid	Re-bill w/ program-approved procedure code
222	UN UT	UNITS - number of units authorized does not match number of units billed	Contact your local HD for additional details - Re-bill if necessary
B10	XB	TAKE BACK - Claim was paid in Error	N/A
B20	N9	Service paid to another provider	Processing error Please contact 866-930-6324 for corrections, if needed.